

Cheshire Constabulary

Police Community Support Officer Partner Service Level Agreement

Stockton Heath and Appleton Parish Councils

Funded PCSO



THIS AGREEMENT is made on the 15th day of April 2025 between:-
the Chief Constable of Cheshire Constabulary of Cheshire (1) Constabulary
Headquarters, Clemonds Hey, Oakmere Road, Winsford, Cheshire CW7 2UA
(hereinafter called "the Constabulary") of the one part and Appleton Parish
Council and Stockton Heath Parish Council **(2) (hereinafter called the
Partner)** of the other part.

1. BACKGROUND

1.1 The aim of this Agreement is to develop partnership working towards
reducing crime & disorder and increase the level of public confidence leading
to a greater level of reassurance through the provision of a Police Community
Support Officer (PCSO) in the area under this Agreement.

1.2 The Partner has made a request to the Chief Constable and the Chief
Constable has agreed to provide Police Community Support Officer Services
as detailed in Appendix B (**hereinafter called "the Services"**) and the Chief
Constable has agreed to provide such Services, subject to the Partner paying
the charges specified in this agreement.

2. DURATION

2.1 The term of this Agreement shall be for 1 year commencing on 1 April
2025 until 31 March 2026 ("**the Duration**"). The Agreement will expire on 31
March 2026 unless extended in accordance with paragraph 10.

3. ROLE AND POWERS OF PCSOs

3.1 The role of the PCSO will be: -

3.1.1 To provide visibility, reassurance and engagement to the local community.

3.1.2 Work in partnership with others to problem solve issues and to promote community safety.

3.1.3 Support all residents, especially the vulnerable.

3.2 The role and duties of the PCSOs are more particularly described in Appendix A. The funding Partner priorities are set out in Appendix B.

3.3 The lawful powers of the PCSO are as set out in the designation as determined by the Chief Constable from time to time and published on the force web-site.

4. CONTINUITY OF SERVICE

4.1 Both parties accept that there may be breaks in Service provided by an individual PCSO of up to 21 consecutive days, for example, for the taking of leave and other urgent operational abstraction.

4.2 In the event there is a break in excess of 21 days the Constabulary will:-

(1) inform the Partner in writing and

(2) without delay provide a replacement PCSO or if it is unable to do so offer a pro rata refund of Payment.

5. TASKING AND MANAGEMENT

5.1 As a member of the Cheshire Constabulary staff, the PCSO remains under the operational control of the Chief Constable, through the Local Policing Unit Inspector, who will ensure that the PCSO engages on duties consistent with this Agreement.

5.2 The Constabulary will be responsible for the management of PCSOs for all 'personnel' matters e.g. absence, sickness, training and in doing so may in its discretion take into account representations from the Partner.

5.3 The day to day tasking of the officer will be by the Local Policing Unit Inspector, who, in liaison with the Partner will ensure that the duties undertaken by the PCSO do not fall outside those laid down in this Agreement.

5.4 The Partner acknowledges that the PCSO will work the Local Policing Unit variable shift pattern. Any changes to shifts or working day will be made in accordance with the police council handbook and notified to the Partner.

5.5 Nothing in the Agreement shall be taken as fettering the discretion of the parties to this Agreement in the exercise of their statutory powers and duties

6. PERFORMANCE REVIEW

6.1 The Constabulary will develop appropriate performance measures with the funding partner, that demonstrates transparency and which is compatible with individual funding partner needs.

6.2 The Constabulary will deliver a performance report on a quarterly basis that will be presented by a member of the Local Policing Unit Command Team. This will be in addition to any regular meeting the Partner agrees with their funded PCSO(s).

7. IDENTIFIED POINT OF CONTACT (SPOC)

7.1 Where the Partner wishes to make contact with the Constabulary in relation to the use/deployment of a PCSO, there will be an identified person who will be the point of contact within the Local Policing Unit (Constabulary SPOC). This person will normally be the Local Policing Unit Inspector.

7.2 The Partner will identify a lead point of contact who will be the sole representative for all matters relating to this Agreement (Partner SPOC). This will be the Parish Clerk.

8. DISPUTE RESOLUTION

8.1 All matters of dispute under this agreement shall in the first instance be discussed between the parties' SPOC.

8.2 In the event that a matter cannot be resolved in accordance with 8.1 then either SPOC may refer the matter to the Local Policing Superintendent and a designated senior official representing the Partner.

9. FINANCIAL PROVISIONS

9.1 The Partner will pay the agreed sum per annum ("**the Payment**"), making payment by BACS. The Payment for the Service in 2025/2026 will be £44,100 per PCSO, for one year, payable quarterly in arrears.

Payment details are:-

Bank:	Barclays Bank, Chester
Name:	PCC for Cheshire General Fund
Sort Code:	20-20-53
Account:	83983005

9.2 Payment must be made within 30 days of receipt of invoice. Failure to adhere to this will be considered a breach of this Agreement and the Constabulary reserve the right to withdraw the current service provided, unless otherwise agreed.

10. REVIEW AND TERMINATION

10.1 The Constabulary will conduct and complete a review of the Services by the 30 November in any year which will take account of the views of the Partner.

10.2 Following this review the Constabulary may offer in writing to the Partner to extend this Agreement on the same or varied terms.

10.3 If in the opinion of the Chief Constable the activities or behaviour of the Partner bring, or have the potential to bring the Constabulary into disrepute by the Partner's association with the Constabulary, the Constabulary reserve the right to terminate this Agreement forthwith.

10.4 Within the duration of the Agreement parties may agree termination on terms which are mutually agreed.

11. INDEMNITY

11.1 Each Party will indemnify the other Party and its Officers, Agents and Employees against all losses, damages, costs, expenses, liabilities, claims or proceedings arising out of any negligence, breach of this Agreement or

breach of statutory duty arising from or related to this Agreement. However, neither Party shall be indemnified hereunder for any loss, liability, damage, or expense resulting from its sole negligence or wilful misconduct.

12. FORCE MAJEURE

12.1 Neither party shall be liable in respect of any breach of this Agreement due to any cause beyond its reasonable control including Act of God, inclement weather flood, lightning or fire, the act or omission of Government, highway authorities or other competent authority, war, military operations or riot.

13. LAW

13.1 Unless otherwise agreed in writing between the parties this Agreement shall be subject to and construed and interpreted in accordance with English Law and shall be subject to the jurisdiction of the Courts of England.

14. AMENDMENTS

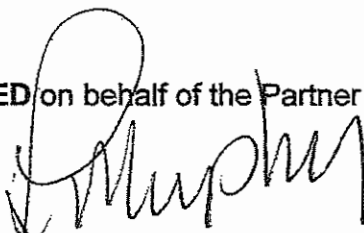
14.1 Any amendments to this Agreement shall be made in writing and signed by both parties.

SIGNED on behalf of the Constabulary

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SIGNED on behalf of the Partner



SLA 2025/26 Stockton Heath Parish Council and Appleton Parish Council

7

Caroline L. Chapman

date - 18 MARCH 2025

Appendix A

Role and Duties

The primary role of the PCSO is to provide a visible uniformed presence, in Appleton and Stockton Heath, in order to contribute to the reduction of crime and disorder and the promotion of public reassurance and quality of life for local residents.

Duties

- Visible intelligence-led public patrol, in uniform;
- Attending, when directed, at incidents of, and using their designated powers against crime and disorder, in particular:
 - Anti-social behaviour;
 - criminal damage;
 - behaviour that otherwise reduces the quality of life of the community and the local environment;
- co-operating with other relevant agencies to find solutions to local community safety concerns;
- providing crime reduction and community safety advice to groups and individuals;
- collating and disseminating relevant community safety intelligence according to agreed Information Sharing Protocols;
- undertaking other duties to meet the agreed priorities as set out in Appendix B.

Appendix B

Number and Location of PCSOs

The Partner has purchased the services of ONE PCSO covering Appleton and Stockton Heath.

Joint Partners

In the event that this agreement terminates early under 10.4 in respect of one of the Partners, the remaining Partner can by the agreed date of termination of the other Partner either:-

1. Find a new Partner to take the place of the leaving Partner;
2. Take over the payment of the departing Partners share until the end of the agreement;
3. Terminate the agreement early.

Agreed Priorities

The agreed priorities as set out below have been agreed between the Constabulary and the Partner SPOC. These and additional priorities may from time to time be agreed by the Local Policing Inspector and the Funding Partner POC and agreed in writing.

Appleton:

PCSO will attend at Broomfields Youth Project on Friday evenings when on duty, at other times police support to this event will be provided by an officer from the south beat management team where available.

PCSO will assist with the deployment of two Speed Indication Devices.

PCSO will attend, when on duty, at the Parish Council meetings, at other times attendance will be from another officer from the south beat management team where available.

PCO will work in partnership with stakeholders and the Local Authority to address issues of littering and dog fouling and report back to the parish council regarding identified issues and action taken.

PCSO will work in partnership with stakeholders and the Local Authority, to address parking issues in Appleton.

PCSO will conduct regular patrolling of Hillcliffe, the area around the shops at Dudlow Green Road and Bridge Lane shops.

At other times police support for this will be provided by an officer from the south beat management team if available.

Stockton Heath:

PCSO will work in partnership with stakeholders and the Local Authority, to address issues of littering and dog fouling and report back to the parish council regarding identified issues and action taken.

PCSO will work in partnership with stakeholders and the Local Authority, to address parking issues in Stockton Heath.

PCSO will conduct regular patrolling of Alexandra Park and Ackers Pit, at other times police support for this will be provided by an officer from the south beat management team where available.

PCSO will undertake regular engagement at the primary schools within Stockton Heath and Bridgewater High School.